



the cycle tour specialists.

velocartelcycling.co.uk
 info@velocartelcycling.co.uk
 0114 3030147
 Velo.cartel cycling Ltd. Company no. 10873590

1. LEAD TRAVELLER CONTACT DETAILS - please ensure you complete ALL parts of this section						
Contact Person (essential)	Title		First Name		Surname	
Address 1						
Address 2						
Town, County & Postcode						
Email address						
Contact telephone number						

EMMERGENCY CONTACT			
Contact Person (essential)		Relationship	
Address 1			
Address 2			
Town		Postcode	
County		Tel. No	
Contact telephone number			

3. TOUR REQUESTED – please mark one or more					
LEJOG 10 DAYS	<input type="checkbox"/>	JOGLE 10 DAYS	<input type="checkbox"/>	MARMOTTE ALPS	<input type="checkbox"/>
LEJOG 7 DAYS	<input type="checkbox"/>	JOGLE 7 DAYS	<input type="checkbox"/>	MAJORCA	<input type="checkbox"/>
TOUR de WALES	<input type="checkbox"/>	PEAK DISTRICT	<input type="checkbox"/>		
YORKSHIRE DALES	<input type="checkbox"/>	NORTH COAST 500	<input type="checkbox"/>		
TOUR de YORKSHIRE	<input type="checkbox"/>				
C2C WHITEHAVEN to SUN'D	<input type="checkbox"/>				
C2C SEASCALE to WHITBY	<input type="checkbox"/>				
Other (please specify)					

4. DATE OF DEPARTURE		
5. ACCOMODATION TYPE – please mark one		
Sharing twin	<input type="checkbox"/>	
Sharing double	<input type="checkbox"/>	
Single occupancy (tariff applies)	<input type="checkbox"/>	

ADDITIONAL RIDER CONTACT DETAILS - please ensure you complete ALL parts of this section						
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DECLARATION

Velo.cartel Terms and Conditions	By signing this form (simply type your name) or submitting it to Velo.cartel by e-mail or other electronic communication, I confirm that I have read and accept the current Velo.cartel Terms & Conditions.		
	I acknowledge and agree that I am medically fit and able to participate in the cycle tour identified above.		
Signed * see note below		Date	

* A signature is required for all forms submitted by post. A signature is not required for forms submitted by email but a name is required as acceptance of terms and conditions. Please ensure you put a name into this section.

WHAT TO DO NOW?

Submit this form by email

- Please ensure you have completed all parts of the form
- Save it to your computer as a Microsoft Word document or Adobe PDF
- Email this form to info@velocartelcycling.co.uk
- Submitting this form by email is accepted as signature and acceptance of the Velo.cartel terms and conditions – see below.

WHAT WILL HAPPEN NEXT?

Upon receipt of your form, Velo. cartel will process it as soon as possible. You will be provided with a confirmation email in which will be your final cancellation day notification (60 days from confirmation).

Please be patient, it may take a little time to process your form.



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Velo. cartel Terms and Conditions

If you would like to book one of our tours please contact our booking team info@velocartelcycling.co.uk. We require either (i) Deposit of £250.00 per person for tours of seven days or longer or £50.00 for all other tours or (ii) the full tour cost. We require the full cost of your tour to be paid 60 days prior to departure. No further reminder is sent. If your tour is booked within 60 days of departure we require the full cost to be paid. You will be informed of your cancellation date at the time of booking. Customers paying in non-Sterling currency are required to pay in full.

Cancellation by Us

It is very unlikely that we cancel tours. However, if this should happen we will refund all your tour payment. We are not responsible for any other costs you may have incurred, such as travel expenses and do not provide any compensation. We will try to change the date of your tour if it is convenient to you. Some of our tours have a minimum number of riders required to achieve maximum enjoyment levels for all involved. If these numbers aren't met you will be informed 60 days prior to departure and fully refunded.

Cancellation by You

We understand that sometimes things just happen out of your control. All we ask is that you contact us at your earliest opportunity. We aim to be flexible and will endeavour to offer you alternative dates if it is convenient for you. If you cancel your tour less than 60 days before your tour departs then you will lose the full cost paid. We can advise you regarding the holiday (sports cover) insurance we use. We strongly recommend obtaining adequate cover.

Cooling Off Period

It seemed like a good idea at the time. If you decide you haven't got the legs or it looks like it might rain you can cancel your booking. Let us know as soon as you can and don't delay because we are often enjoying riding bikes in the wilderness with aching legs in the rain. You will be entitled to a 10 day cooling off period. During this time you will be entitled to a full refund of all tour payment.

Accommodation

At Velo. cartel we use quality Bed and Breakfast, Pub and Hotel accommodation. Remember, we stay there too so they have to meet our exacting standards. If you are travelling with a friend then you will be in a room together in a twin or if you're with your partner then you will be in a double room (or a twin if you prefer). On our Dales Tour we use rooms with quality, comfortable bunks. If you are travelling alone then you will be in a room with another member of the group in a twin room (same sex).

Single Room Option

If you choose the single room option you will have your own room for the duration of the trip. This will be in either a single room or single occupancy of a double room in a mixture of en-suite and non en-suite rooms.

Sole Use of a Double room Option

If you choose this option you will have a guaranteed double room to yourself throughout the tour. You will always have an en-suite each night of your tour. There may be a rare occasion when you have a separate bathroom but this is very unlikely.

Support

You can choose the type of support you need, from just bike and luggage transfer to having one of our guides ride with you. With our guides you will not suffer the frustration of getting lost and the extra mileage that entails. We can also provide full gpx. files to upload to your Garmin or other cycle computers. On tours with five people or less in the group then there may only be one tour guide with you who will drive the back up van each day. Tours with upwards of five people in the group will have two tour guides with one guide driving the back up van and the other guide cycling with the group or both guides driving a back up van each. We aim to provide 'close support' where traffic and terrain allow as opposed to some providers that park up their support vans miles away which is no good if you have a mechanical. We find that this makes for a more effective and fluid service. You get on the spot nutrition, hydration, navigation, mechanical support and foul weather clothing, just like being in Le Tour.

Minimum Number

If the minimum number of people required to run the tour is not met then we will have to cancel the tour. The numbers vary for each tour. You will be notified at least 60 days prior to departure.

Consumer Protection

In order to comply with EU Travel Regulations 1992 any payment we receive for your tour is held in a separate account until your tour is completed. This is to ensure the financial security of your tour.

Insurance

We strongly recommend obtaining adequate insurance cover. Ideally one that provides cover for participating in sporting activities. This usually costs a little more than standard cover but is still extremely good value. It covers you should you need to cancel due to illness or injury but more importantly provides cover should you suffer an injury whilst on tour and require medical attention. We take great care of your bike and belongings as we would expect ours to be handled. However, Velo. cartel are not responsible for loss/damage of your bike or belongings whilst on tour. Consequently, you should seek separate bike insurance if this is a concern for you.

Safety

Our tours are conducted mainly on quieter country roads away from the traffic. However, on occasion it is necessary to use busier routes. We ask that you are a competent bike rider and are capable of conducting yourself sensibly in traffic. We also ask that your bike is safe and roadworthy. We cycle up some very steep inclines and consequently down some very steep and potentially rapid descents. Your equipment and ability need to meet these demands. We are not responsible for your talent deficit. It is not a race and we are not licensed to do so. Riders undertaking this tour do so at their own risk and Velo. cartel cannot be held responsible for any accidents that may occur whilst on the tour.

Bike Transfer and Storage

Be it a bespoke Italian carbon steed or a borrowed fixie found in a canal it will be lavished with the same care and professionalism by our staff. We transport bikes either fully built or in bags or boxes. Either way, they are secured in our vehicles to minimise the risk of damage. The majority of our accommodation has secure bike storage.

Contract

By signing your booking form you agree to the booking conditions as outlined above. Velo cartel pledges to conduct our obligations as detailed in the tour itinerary.